

Dani Rogers

From: CM Web
Sent: Friday, November 16, 2018 6:32 PM
To: Pettengill, Jessica
Subject: RE: KXTV ABC10 SACRAMENTO REQUESTING STATEMENT ON FIRE EVACUEES AT CHICO WALMART PROPERTY

No worries, at least we are not introduced!

*Chris Constantin
Assistant City Manager*

Office of the City Manager
City of Chico
411 Main Street
PO Box 3420
Chico, CA 95927

(530) 896-7202 office ~ (530) 895-4656 Fax
www.chicoca.gov

Please consider the environment before printing this email.

NOTICE TO RECIPIENT: This communication and any documents, files or previous email messages attached to it, constitute an electronic communication within the scope of the Electronic Communication Privacy Act, 18 USCA 2510 which is meant only for the intended recipient of the transmission, and may be a communication privileged by law. This communication may contain non-public, confidential, or legally privileged information intended for the sole use of the designated recipient(s). The unlawful interception, use or disclosure of such information is strictly prohibited. If you are not the intended recipient, or have received this communication in error, please notify the sender immediately by reply email or by telephone and delete all copies of this communication, including attachments, without reading, forwarding or saving them electronically.

From: Pettengill, Jessica [REDACTED]
Sent: Friday, November 16, 2018 5:27 PM
To: CM Web <cmweb@Chicoca.gov>
Subject: RE: KXTV ABC10 SACRAMENTO REQUESTING STATEMENT ON FIRE EVACUEES AT CHICO WALMART PROPERTY

Oh! Haha thanks for the info. I saw Betsy CC'd and assumed she was the one answering.

From: CM Web <cmweb@Chicoca.gov>
Sent: Friday, November 16, 2018 5:21 PM
To: Pettengill, Jessica [REDACTED]
Subject: RE: KXTV ABC10 SACRAMENTO REQUESTING STATEMENT ON FIRE EVACUEES AT CHICO WALMART PROPERTY

External Email – Be Suspicious of Attachments, Links and Requests for Login Information

Great, but this is Chris Constantin the City Assistant City Manager. ☺ I walked in when Mark and Betsy were on the phone with you. Nice to meet you!

*Chris Constantin
Assistant City Manager*

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From: Pettengill, Jessica <[REDACTED]>
Sent: Friday, November 16, 2018 4:16 PM
To: CM Web <cmweb@Chicoca.gov>
Cc: Betsy Totten <betsy.totten@Chicoca.gov>
Subject: RE: KXTV ABC10 SACRAMENTO REQUESTING STATEMENT ON FIRE EVACUEES AT CHICO WALMART PROPERTY

Thanks Betsy! We talked on the phone earlier, and set up for the city manager to call my reporter John Bartell. I appreciate your help.

From: CM Web <cmweb@Chicoca.gov>
Sent: Friday, November 16, 2018 4:14 PM
To: Pettengill, Jessica <[REDACTED]>
Cc: Betsy Totten <betsy.totten@Chicoca.gov>
Subject: RE: KXTV ABC10 SACRAMENTO REQUESTING STATEMENT ON FIRE EVACUEES AT CHICO WALMART PROPERTY

External Email – Be Suspicious of Attachments, Links and Requests for Login Information

Hello Jessica, we just received your email and I'm relaying it to the appropriate folks.

*Chris Constantin
Assistant City Manager*

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From: Pettengill, Jessica [REDACTED]

Sent: Friday, November 16, 2018 4:04 PM

To: CM Web <cmweb@Chicoca.gov>

Cc: Bartell, John [REDACTED] ABC10 Assignment Desk <[REDACTED]> Magana, Gonzalo [REDACTED]

Subject: KXTV ABC10 SACRAMENTO REQUESTING STATEMENT ON FIRE EVACUEES AT CHICO WALMART PROPERTY

Hi there,

I'm Jessica an editor with ABC10 in Sacramento. I'm trying to confirm if there in fact is a set deadline that the city and/or county has instated for fire evacuees to leave the Chico Walmart property. We have been told unofficially that there is a deadline for Sunday by 2 p.m. But I did see that the City Manager gave a statement to KHSL News that there is no exact deadline. Does the city have a statement on the matter? Please hit reply all when responding.

Thanks in advance,

Jessica Pettengill

Social Discovery Editor



A **TEGNA** Company | 400 Broadway, Sacramento, CA 95818

[REDACTED] abc10.com [REDACTED]

Dani Rogers

From: Chris Constantin
Sent: Thursday, November 15, 2018 2:33 PM
To: Michael O'Brien
Subject: Re: Wal Mart Encampment

No response from Walmart.

Chris Constantin,
Assistant City Manager

Office of the City Manager
City of Chico
411 Main Street
PO Box 3420
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From: Michael O'Brien
Sent: Thursday, November 15, 2018 9:17:27 PM
To: Chris Constantin
Subject: Wal Mart Encampment

Chris...any movement on this?

Michael O'Brien

Chief of Police

City of Chico

1460 Humboldt Road

Chico, CA 95928

Ph: 530-897-4950

Fx: 530-895-4929

Michael.obrien@chicoca.gov

Dani Rogers

From: ann.schwab@Chicoca.gov
Sent: Wednesday, November 14, 2018 5:47 PM
To: Sue Hedrick
Subject: Re: Camp Fire Evacuations

Hello Sue, thank you very much for reaching out to me. I do not know specifically what Mayor Morgan's activities have been in the last few days. I have been at briefings with him and we both attended the Paradise Town Council meeting on Tuesday night. I have been out to the pop-up Shelter in the Walmart parking lot. I share your concerns. While the county is the lead Government agency for this disaster, and the city of Chico is very much impacted. Are police department is patrolling both the authorized in an author rise shelters, to a sure they remain peaceful. The city is also encouraging everyone who is sleeping out of doors to go to one of the shelters in Butte County. There is still room in those shelters. I met with the community group this afternoon who Would like to be more involved in the short and medium range shelter situation. I'm going to Speak with the city manager this evening about this. In the meantime please know the city staff the county staff state personnel and if in the federal government are working very diligently in reaction to the Camp Fire. This afternoon I've visited with the OES and FEMA and they gave me a tour of their staging area for Disaster relief. Once again, thank you for sharing your concerns with me. I take them seriously and welcome any additional feedback you can give me. Thank you, Ann.

PS forgive any misspellings and run on paragraph. It was easier for me to dictate my answer then to type it out to you.

Don't listen to what people say, watch what they do.

> On Nov 14, 2018, at 3:53 PM, Sue Hedrick [REDACTED] wrote:
>
> Hi Ann— I am really concerned that I haven't heard anything from the mayor of Chico about this evacuation and what the city is doing to organize relief efforts. Is he a presence at all?
>
> Is the city going to help out with the tent city situation at WalMart? This could turn into a public health nightmare.
>
> I really think city officials should be reassuring people that the city is committed to helping our city absorb the refugees from the county in this terrible tragedy.
>
> If there is a plan I'd like to see people from the city at some of these press conferences.
>
> Thanks for listening, Ann.
>
> Best,
> Sue Hedrick
>
> Sent from my iPhone

Dani Rogers

From: ann.schwab@Chicoca.gov
Sent: Thursday, November 15, 2018 5:43 PM
To: Mark Orme
Subject: Re: Invitation for Site Visit to Cal OES/FEMA/Red Cross Logistics Center & Base Camp

I just met her at Walmart. Good to have her. Andy Miller, another woman from County and a Red Cross rep were also there. They talked to the volunteer leaders and will support them removing extra clothes and providing babysitters for the young couple coordinating efforts (!!!!!). County will find someone to clean portapotties. There will be County case workers out there tomorrow. Plan is to find shelter for all those there, transition services out and be gone Sunday by 1. Finding solutions. Staying in the moment. See you tomorrow morning. Ann

Don't listen to what people say, watch what they do.

On Nov 15, 2018, at 3:13 PM, Mark Orme <mark.orme@Chicoca.gov> wrote:

Our PIO Betsy is here!!! And she's getting ramped up!!! WooHooo!

Mark Orme
City Manager
For the Beautiful City of Chico

From: Ann Schwab
Sent: Thursday, November 15, 2018 3:12 PM
To: Mark Orme <mark.orme@Chicoca.gov>
Subject: Re: Invitation for Site Visit to Cal OES/FEMA/Red Cross Logistics Center & Base Camp

If the POI you've requested is not available would you consider Julia Yarborough? Might be a conflict because of her job but she is familiar with the City ops froM CPD.

Don't listen to what people say, watch what they do.

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

Dani Rogers

From: Sue Hedrick [REDACTED]
Sent: Wednesday, November 14, 2018 3:54 PM
To: Ann Schwab
Subject: Camp Fire Evacuations

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I really think city officials should be reassuring people that the city is committed to helping our city absorb the refugees from the county in this terrible tragedy.

If there is a plan I'd like to see people from the city at some of these press conferences.

Thanks for listening, Ann.

Best,
Sue Hedrick

Sent from my iPhone

Dani Rogers

From: Sue Hedrick [REDACTED]
Sent: Wednesday, November 14, 2018 7:49 PM
To: Ann Schwab
Subject: Re: Camp Fire Evacuations

Thanks for your timely response, Ann.

It's good to know that behind the scenes, city officials are doing everything they can to handle this emergency. I would just like the city officials to have a more public face to reassure the public of how seriously they are dealing with the situation.

Thanks for all you are doing, Ann. I only reached out to you because I know you and I know how good you are at this.

Thanks again for your quick reply.

Sue

Sent from my iPhone

> On Nov 14, 2018, at 5:46 PM, Ann Schwab <ann.schwab@Chicoca.gov> wrote:

>

> Hello Sue, thank you very much for reaching out to me. I do not know specifically what Mayor Morgan's activities have been in the last few days. I have been at briefings with him and we both attended the Paradise Town Council meeting on Tuesday night. I have been out to the pop-up Shelter in the Walmart parking lot. I share your concerns. While the county is the lead Government agency for this disaster, and the city of Chico is very much impacted. Are police department is patrolling both the authorized in an author rise shelters, to a sure they remain peaceful. The city is also encouraging everyone who is sleeping out of doors to go to one of the shelters in Butte County. There is still room in those shelters. I met with the community group this afternoon who Would like to be more involved in the short and medium range shelter situation. I'm going to Speak with the city manager this evening about this. In the meantime please know the city staff the county staff state personnel and if in the federal government are working very diligently in reaction to the Camp Fire. This afternoon I've visited with the OES and FEMA and they gave me a tour of their staging area for Disaster relief. Once again, thank you for sharing your concerns with me. I take them seriously and welcome any additional feedback you can give me. Thank you, Ann.

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>

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>>

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>>
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Dani Rogers

From: Mark Orme
Sent: Thursday, November 15, 2018 5:49 PM
To: Ann Schwab
Subject: RE: Invitation for Site Visit to Cal OES/FEMA/Red Cross Logistics Center & Base Camp

Awesome – thanks Ann!

Mark Orme
City Manager
For the Beautiful City of Chico

From: Ann Schwab
Sent: Thursday, November 15, 2018 5:43 PM
To: Mark Orme <mark.orme@Chicoca.gov>
Subject: Re: Invitation for Site Visit to Cal OES/FEMA/Red Cross Logistics Center & Base Camp

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Dani Rogers

From: Butte VOAD [REDACTED]
Sent: Sunday, November 18, 2018 9:36 AM
To: Andrew Burchett;Bill Hubbard;Bill Kurnizki;Captain Tim Danielson;Charles Craig;Danielle Devine;Gary Adams;Jeff Collins;Jessica Morse;Josh Ackler;Justin King;Kareem Abouzeid;Kasey Reynolds;Kevin Johnson;Kristy Hughes;Leslie Amani;Linda Smith;Lisa Bowers;Lorenzo Torres;Lt. Aruyu Rodriguesa;Lt. Craig Rodriguez;Mark Orme;Mike Christian;Nichole Nava;Patricia Hale Booker;Paul Smith;Peter Reitz;Randall Stone;Richard Yale;Robert Trausch;Ron Zimmer;Ryan Mayo;Sean McGlynn;Tara Sullican-Hanes;Terry Zeller;Luigi
[REDACTED]
[REDACTED];Ann Schwab
Subject: Re: Walmart Transition Strategy -- Team Meeting 4pm

Hi Team,

Thank you for your hard work. We will post full minutes and next steps to Slack in the morning, but here are the cliff notes from our meeting.

1. We will send out volunteer teams to convey accurate and consistent information to the people camped out in the Walmart and mall parking lots and help overcome the barriers to getting them to safe shelter.
2. We will meet at the housing authority across from Walmart. Please bring i-pads if available or smart phones. We'll send out the tool kit before noon.
 - Sunday 2pm - 4pm
 - Monday 10am - 12pm
 - Tuesday 8am - 10am
3. The VOAD will be hosting morning meetings at 8am at the North Valley Community Foundation starting Monday. We are going to try daily meetings for this week, while things are moving fast and then spread things out.

Thank you,

Jessica

On Sat, Nov 17, 2018 at 1:40 PM Butte VOAD [REDACTED] > wrote:
Team,

We want to ensure we are all on the same page with the walmart transition and ensure we are preventing conflict and confusion on Sunday.

We are meeting at 4pm at the North Valley Community Foundation today, to ensure those going out to talk to people camping are fully informed and have accurate and clear information.

We are trying to pull together two groups:

- 1) Group of people familiar with local homeless population to talk to people in the parking lot tonight and tomorrow morning.
- 2) Team to make care packages to hand out Sunday to be a calming presence.

I have included an overview below of what information is missing and what the strategy is for local orgs to engage.

Let me know if you can make it tonight.

Thank you,

Jessica

Walmart Transition Strategy Butte County VOAD

Goal:

- Ensure a safe and effective transition taking into account the differing populations at the Wal-Mart parking lot (fire evacuees, local homeless, out-of-county homeless)
- Give evacuees clear and reliable information and the tools to transport to the Butte County Fairgrounds or other safe places.
- Assuage the transient population so there is not anger or incident when police arrive.
- Ensure we don't have another tent city pop up at Toys R Us.

Situation (fluid):

- Friday Night report from local organizers: 1,000 people in parking lot with 10% fire evacuees and 90% transient population, many from outside of Butte County.
- Mis-information is spreading, saying that shelters are full or have disease outbreaks.

Solution and Strategy:

- **Information dissemination:**
 - Create flyer with correct information about shelters and services available, rides/gas cards, and housing, camping, animals, etc.
 - Personally convey information to evacuees:
 - Local: Teams of people that work with the Chico homeless population -- faces familiar to transient population tell people about options of where to go. (street pastors, Jesus center, etc.)
 - Organizers: Organizers, volunteers and vendors in the camp hand out fliers and have photos of shelter on their phone/ipad. (need to prove that shelter is open and accepting people.)
 - Authority: Have fire personnel (trusted authority figure) on megaphone announcing information
- **Preventing anger or conflict:**
 - With police and authorities on-site for evacuation, need to calm fears. We are going to make "care packages" to give to everyone at the site along with clear information about where they can go and how, so that they feel calm as they are invited to leave.

Missing Information:

- Which shelters are people going to and when will they be asked to leave?
- What are transportation options?
 - Busses? Lyft Rides? 211 Rides? Gas Card distribution?
- What is local police being told/where are their red lines and how can we support conflict prevention.
- How do we prevent the Toys R Us from becoming Wal-Mart 2.0?
- Will the guy from the Panda Food Truck be willing to stop serving food?
- Where is the out-of-county transient population being encouraged to go? And what transportation are they being given?

Teams we Need:

1. Care Package Team --

- a. Building bags and getting care packages together at Salvation army warehouse 6pm
11/17/2018
 - b. 10 people needed
2. Communication/compassion Team --
- . 10 people with experience with

Information We Need:

- Transportation:
 - When will buses come?
 - Who has gas cards/transportation
 - Lyft Rides/211
- What to expect at the shelters:
 - Camping? Pets? Health Standards?
- Where should the chronically homeless go?

Dani Rogers

From: Tara Sullivan Hames [REDACTED]
Sent: Sunday, November 18, 2018 11:56 AM
To: Butte VOAD;Andrew Burchett;Bill Hubbard;Bill Kurnizki;Captain Tim Danielson;Charles Craig;Danielle Devine;Gary Adams;Jeff Collins;Jessica Morse;Josh Ackler;Justin King;Kareem Abouzeid;Kasey Reynolds;Kevin Johnson;Kristy Hughes;Leslie Amani;Linda Smith;Lisa Bowers;Lorenzo Torres;Lt. Aruyu Rodriguesa;Lt. Craig Rodriguez;Mark Orme;Mike Christian;Nichole Nava;Patricia Hale Booker;Paul Smith;Peter Reitz;Randall Stone;Richard Yale;Robert Trausch;Ron Zimmer;Ryan Mayo;Sean McGlynn;Terry Zeller;Luigi
[REDACTED]
[REDACTED];Ann Schwab
Subject: Re: Walmart Transition Strategy --

Two messages from 211 for the outreach efforts on the Walmart transition to shelters:

- 1- I have fliers with links to Camp Fire resource information and will get those to the Housing Authority by 2:00PM
- 2- The Lyft code CAMPRELIEF is available for rides in Chico to get to another shelter or housing. The person must have the Lyft app and enter the code CAMPRELIEF. It's good for 2 rides up to \$15 each in Chico through at least Tuesday. No need to call 2-1-1 to activate this Lyft code.

Also does anyone have a printing connection- a business that would be willing to mass produce the 2-1-1 campfire flier and business card sized outreach cards?

Thanks!

Tara

Tara Sullivan-Hames
Executive Director
Help Central Inc/ Butte 2-1-1



*Call 2-1-1. Or text your zip code to 898211.
"Help starts here."*

From: Butte VOAD [REDACTED] >

Sent: Sunday, November 18, 2018 9:36 AM

To: Andrew Burchett; Bill Hubbard; Bill Kurnizki; Captain Tim Danielson; Charles Craig; Danielle Devine; Gary Adams; Jeff Collins; Jessica Morse; Josh Ackler; Justin King; Kareem Abouzeid; Kasey Reynolds; Kevin Johnson; Kristy Hughes; Leslie Amani; Linda Smith; Lisa Bowers; Lorenzo Torres; Lt. Aruyu Rodriguesa; Lt. Craig Rodriguez; Mark Orme; Mike Christian; Nichole Nava; Patricia Hale Booker; Paul Smith; Peter Reitz; Randall Stone; Richard Yale; Robert Trausch; Ron Zimmer; Ryan Mayo; Sean McGlynn; Tara Sullivan Hames; Terry Zeller; Luigi Balsamo [REDACTED]

[REDACTED]
ann.schwab@chicoca.gov

Subject: Re: Walmart Transition Strategy -- Team Meeting 4pm

CAUTION: This email originated from outside of the organization. Please do not click links or open attachments unless you recognize the sender and know the content is safe.

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Dani Rogers

From: Leslie Amani [REDACTED]
Sent: Sunday, November 18, 2018 12:14 PM
To: Tara Sullivan Hames;Butte VOAD;Andrew Burchett;Bill Hubbard;Bill Kurnizki;Captain Tim Danielson;Charles Craig;Danielle Devine;Gary Adams;Jeff Collins;Jessica Morse;Josh Ackler;Justin King;Kareem Abouzeid;Kasey Reynolds;Kevin Johnson;Kristy Hughes;Leslie Amani;Linda Smith;Lisa Bowers;Lorenzo Torres;Lt. Aruyu Rodriguesa;Lt. Craig Rodriguezera;Mark Orme;Mike Christian;Nichole Nava;Patricia Hale Booker;Paul Smith;Peter Reitz;Randall Stone;Richard Yale;Robert Trausch;Ron Zimmer;Ryan Mayo;Sean McGlynn;Terry Zeller;Luigi [REDACTED]
[REDACTED];Ann Schwab
Subject: Re: Walmart Transition Strategy --

I called Kinkos/Fed Ex and asked and the employee shared he couldn't print gratis. I tried Mr Kopy on Main but the number listed to call isn't active.
I'm not sure who else might be open today.

Leslie

On Sunday, November 18, 2018 11:55 AM, Tara Sullivan Hames [REDACTED] wrote:

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Executive Director
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[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]



Call 2-1-1. Or text your zip code to 898211.
"Help starts here."

From: Butte VOAD [REDACTED]

Sent: Sunday, November 18, 2018 9:36 AM

To: Andrew Burchett; Bill Hubbard; Bill Kurnizki; Captain Tim Danielson; Charles Craig; Danielle Devine; Gary Adams; Jeff Collins; Jessica Morse; Josh Ackler; Justin King; Kareem Abouzeid; Kasey Reynolds; Kevin Johnson; Kristy Hughes; Leslie Amani; Linda Smith; Lisa Bowers; Lorenzo Torres; Lt. Aruyu Rodriguez; Lt. Craig Rodriguez; Mark Orme; Mike Christian; Nichole Nava; Patricia Hale Booker; Paul Smith; Peter Reitz; Randall Stone; Richard Yale; Robert Trausch; Ron Zimmer; Ryan Mayo; Sean McGlynn; Tara Sullivan Hames; Terry Zeller; Luigi Balsamo; [REDACTED]

[REDACTED]
ann.schwab@chicoca.gov

Subject: Re: Walmart Transition Strategy -- Team Meeting 4pm

CAUTION: This email originated from outside of the organization. Please do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Team,

Thank you for your hard work. We will post full minutes and next steps to Slack in the morning, but here are the cliff notes from our meeting.

1. We will send out volunteer teams to convey accurate and consistent information to the people camped out in the Walmart and mall parking lots and help overcome the barriers to getting them to safe shelter.

2. We will meet at the housing authority across from Walmart. Please bring i-pads if available or smart phones. We'll send out the tool kit before noon.

- Sunday 2pm - 4pm
- Monday 10am - 12pm
- Tuesday 8am - 10am

3. The VOAD will be hosting morning meetings at 8am at the North Valley Community Foundation starting Monday. We are going to try daily meetings for this week, while things are moving fast and then spread things out.

Thank you,

Jessica

On Sat, Nov 17, 2018 at 1:40 PM Butte VOAD [REDACTED] > wrote:
Team,

We want to ensure we are all on the same page with the walmart transition and ensure we are preventing conflict and confusion on Sunday.

We are meeting at 4pm at the North Valley Community Foundation today, to ensure those going out to talk to people camping are fully informed and have accurate and clear information.

We are trying to pull together two groups:

- 1) Group of people familiar with local homeless population to talk to people in the parking lot tonight and tomorrow morning.
- 2) Team to make care packages to hand out Sunday to be a calming presence.

I have included an overview below of what information is missing and what the strategy is for local orgs to engage.

Let me know if you can make it tonight.

Thank you,

Jessica

Walmart Transition Strategy Butte County VOAD

Goal:

- Ensure a safe and effective transition taking into account the differing populations at the Wal-Mart parking lot (fire evacuees, local homeless, out-of-county homeless)
- Give evacuees clear and reliable information and the tools to transport to the Butte County Fairgrounds or other safe places.
- Assuage the transient population so there is not anger or incident when police arrive.
- Ensure we don't have another tent city pop up at Toys R Us.

Situation (fluid):

- Friday Night report from local organizers: 1,000 people in parking lot with 10% fire evacuees and 90% transient population, many from outside of Butte County.
- Mis-information is spreading, saying that shelters are full or have disease outbreaks.

Solution and Strategy:

- **Information dissemination:**

- Create flyer with correct information about shelters and services available, rides/gas cards, and housing, camping, animals, etc.
- Personally convey information to evacuees:
 - Local: Teams of people that work with the Chico homeless population -- faces familiar to transient population tell people about options of where to go. (street pastors, Jesus center, etc.)
 - Organizers: Organizers, volunteers and vendors in the camp hand out fliers and have photos of shelter on their phone/ipad. (need to prove that shelter is open and accepting people.)
 - Authority: Have fire personnel (trusted authority figure) on megaphone announcing information

- Preventing anger or conflict:
 - With police and authorities on-site for evacuation, need to calm fears. We are going to make "care packages" to give to everyone at the site along with clear information about where they can go and how, so that they feel calm as they are invited to leave.

Missing Information:

- Which shelters are people going to and when will they be asked to leave?
- What are transportation options?
 - Busses? Lyft Rides? 211 Rides? Gas Card distribution?
- What is local police being told/where are their red lines and how can we support conflict prevention.
- How do we prevent the Toys R Us from becoming Wal-Mart 2.0?
- Will the guy from the Panda Food Truck be willing to stop serving food?
- Where is the out-of-county transient population being encouraged to go? And what transportation are they being given?

Teams we Need:

1. Care Package Team --
 - a. Building bags and getting care packages together at Salvation army warehouse 6pm
11/17/2018
 - b. 10 people needed
2. Communication/compassion Team --
 - a. 10 people with experience with

Information We Need:

- Transportation:
 - When will buses come?
 - Who has gas cards/transportation
 - Lyft Rides/211
- What to expect at the shelters:
 - Camping? Pets? Health Standards?
- Where should the chronically homeless go?

Dani Rogers

From: Ann Schwab
Sent: Tuesday, November 13, 2018 10:59 AM
To: Mark Orme
Subject: FW: City of Chico response to the Camp Fire

Hello Mark,

I'm forwarding an email I received this morning. Mr. Gastelum is expressing concerns shared by others. There are community groups meeting and generating ideas and want to be part of a unified community response. Even though many aspects of the disaster are being coordinated by the County, Cal OES and FEMA, the impact of displaced residents, as you know, is greatly affecting the City of Chico. I would like the opportunity for the Council to meet soon and be briefed on what is happening, what to expect, and ask questions of the County's Emergency Services Office and her team. The community needs to hear from us as a unified Council. The former residents of Chico are now living in Chico and are our responsibility.

Best, Ann

From: Tomas Gastelum [REDACTED] >
Date: Tuesday, November 13, 2018 at 10:28 AM
To: Sean Morgan <sean.morgan@Chicoca.gov>, Reanette Fillmer <reanette.fillmer@Chicoca.gov>, Andrew Coolidge <andrew.coolidge@Chicoca.gov>, Ann Schwab <ann.schwab@Chicoca.gov>, Mark Sorensen <mark.sorensen@Chicoca.gov>, Randall Stone <randall.stone@Chicoca.gov>
Subject: City of Chico response to the Camp Fire

Dear. Mayor Morgan and esteemed members of the council,

My name is Tomás Gastelum; I am currently enrolled in Chico State and Butte College after retiring last year from a managing position for the aquatics division for the City of Menlo Park.

I understand this is a very stressful situation for Butte County and the City of Chico assisting the survivors of the Camp Fire; Chico is an amazing city with it's rapid and generous response. I know there can be a lot of political decisiveness, but this tragedy has brought the county together as one. I feel that everyone within the government in the North State must be exhausted because of the very stressful and ever changing situation related to the Camp Fire. I would like to personally thank everyone for their dedication to the people of Chico and Butte County.

With that being said, I too have been on the front lines donating and trying to assist where possible. I wanted to give you a head's up that I am hearing a lot of frustration, stress and anger from the survivors and volunteers. As you know many of our local churches and the Elks club has stepped up to be donation sites and to shelter evacuees, but there are many who are still without shelter or supplies in these cold days and nights. There is a lot of frustration from donors not knowing what items or where to donate the items. There is a lot of frustration from the survivors not knowing where to look for donations.

I am a solution based person. I do not like to just bring problems, I try to suggest solutions too. After some thought, I have come up with some ideas that the City of Chico might find beneficial to relieve some of the pressure from our local agencies and non-profits and better assist the survivors of the Camp Fire.

1.) The empty Sears store at the Chico mall can be intake center for all new hygiene products and gently used clothing. Many of the churches, the Elks Club and the citizens organizing in the Walmart parking lot have piles

among piles of stuff and need space and storage to store and distribute the items in an efficient manor. Having one central location, a city wide call to action can be put out to assist with the sorting, donation drop-off and distribution in one central location. The Sears side of the mall is pretty empty so there is a lot of parking and the mall is part of the B-Line bus route. Inside Sears and empty mall stores, you could host Insurance agencies, FEMA and local non-profits. One central location for assistance, efficiency!

There are many people who help but cannot, for example several days ago I wanted to volunteer through North Valley Animal Disaster Group and was denied as I did not go through their certification process. I was then told that I could possibly volunteer working with their small animal division, but I had to sign up, wait a long period of time and then be approved through Caring Choices of Chico. Many people want to assist but are being turned away, so that is part of the reason why I am hearing a lot of frustration and anger on the streets. I feel that if the City of Chico has a one donation in-take and distribution center, that will make it a lot easier to the survivors of the Camp Fire and for the citizens of Chico who want to volunteer. The city would be asking for volunteers rather than private organizations having to follow their volunteer certification requirement and rules.

2.) While the churches offer shelter, they are not equipped for showers. There are a lot of evacuees who are in need of a shower. All schools within Butte County have been cancelled through November 25. I thinking that it would be great if the two local high schools and Acker Gym could host "Shower Hour" from 5am to 7am and then 6pm to 8pm for the evacuees. By having them at these times, this would not interfere when students return to school. Local non-profits/volunteers could donate such items as shampoo, soap and have a team to wash and provide towels.

Living on the San Francisco Peninsula and Menlo Park specifically, I have a lot of experience with fundraising, I have no shame contacting organizations (Dove, Old Spice, Proctor & Gamble, Crest, AXE, Johnson's & Johnson's and Colgate to name a few) to ask for donations and sponsorship to assist the survivors.

3.) Lastly, I think a central landing page on the city website or a separate website from the city with a name like chicocares or chicobasecamp or chicocampfire would be beneficial for survivors and volunteers. Right now there are a lot of non-profits and churches working their hearts out and doing good work, but they are doing separate work. I think it would be great if all different agencies, non-profits and churches could work together as one united team, I feel and know that it would make it easier and more efficient for the survivors.

I am off for the next two weeks from school. I will be out there volunteering where I can.

The City of Chico has really stepped up with opening their homes, opening their wallets and opening up their city. You are representatives of one hell of a town! I know that my suggestions may not be implemented, as there is probably a long term plan already in the works and I also know that there is a lot of red tape dealing with public, private, local, state and federal agencies, but I felt that I needed to at least have my voice heard and speak to what I am hearing from the people on the street.

Thank you all for your public service and for taking the time to read this email.

Best regards,
Tomás Gastelum

Dani Rogers

From: Ann Schwab
Sent: Tuesday, November 13, 2018 11:01 AM
To: Karl Ory
Subject: FW: City of Chico response to the Camp Fire

Karl,

I noticed you were not included in the original email from Mr. Gastelum. I wanted you to see it and my message to Mark Orme.

Ann

From: Ann Schwab <ann.schwab@Chicoca.gov>
Date: Tuesday, November 13, 2018 at 10:58 AM
To: Mark Orme <mark.orme@Chicoca.gov>
Subject: FW: City of Chico response to the Camp Fire

Hello Mark,

I'm forwarding an email I received this morning. Mr. Gastelum is expressing concerns shared by others. There are community groups meeting and generating ideas and want to be part of a unified community response. Even though many aspects of the disaster are being coordinated by the County, Cal OES and FEMA, the impact of displaced residents, as you know, is greatly affecting the City of Chico. I would like the opportunity for the Council to meet soon and be briefed on what is happening, what to expect, and ask questions of the County's Emergency Services Office and her team. The community needs to hear from us as a unified Council. The former residents of Chico are now living in Chico and are our responsibility.

Best, Ann

From: Tomas Gastelum [REDACTED] >
Date: Tuesday, November 13, 2018 at 10:28 AM
To: Sean Morgan <sean.morgan@Chicoca.gov>, Reanette Fillmer <reanette.fillmer@Chicoca.gov>, Andrew Coolidge <andrew.coolidge@Chicoca.gov>, Ann Schwab <ann.schwab@Chicoca.gov>, Mark Sorensen <mark.sorensen@Chicoca.gov>, Randall Stone <randall.stone@Chicoca.gov>
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Thank you all for your public service and for taking the time to read this email.

Best regards,
Tomás Gastelum

Dani Rogers

From: Ann Schwab
Sent: Wednesday, November 14, 2018 5:47 PM
To: Sue Hedrick
Subject: Re: Camp Fire Evacuations

Hello Sue, thank you very much for reaching out to me. I do not know specifically what Mayor Morgan's activities have been in the last few days. I have been at briefings with him and we both attended the Paradise Town Council meeting on Tuesday night. I have been out to the pop-up Shelter in the Walmart parking lot, I share your concerns. While the county is the lead Government agency for this disaster, and the city of Chico is very much impacted. Are police department is patrolling both the authorized in an author rise shelters, to a sure they remain peaceful. The city is also encouraging everyone who is sleeping out of doors to go to one of the shelters in Butte County. There is still room in those shelters. I met with the community group this afternoon who Would like to be more involved in the short and medium range shelter situation. I'm going to Speak with the city manager this evening about this. In the meantime please know the city staff the county staff state personnel and if in the federal government are working very diligently in reaction to the Camp Fire. This afternoon I've visited with the OES and FEMA and they gave me a tour of their staging area for Disaster relief. Once again, thank you for sharing your concerns with me. I take them seriously and welcome any additional feedback you can give me. Thank you, Ann.

PS forgive any misspellings and run on paragraph. It was easier for me to dictate my answer then to type it out to you.

Don't listen to what people say, watch what they do.

> On Nov 14, 2018, at 3:53 PM, Sue Hedrick [REDACTED] > wrote:
>
> Hi Ann— I am really concerned that I haven't heard anything from the mayor of Chico about this evacuation and what the city is doing to organize relief efforts. Is he a presence at all?
>
> Is the city going to help out with the tent city situation at WalMart? This could turn into a public health nightmare.
>
> I really think city officials should be reassuring people that the city is committed to helping our city absorb the refugees from the county in this terrible tragedy.
>
> If there is a plan I'd like to see people from the city at some of these press conferences.
>
> Thanks for listening, Ann.
>
> Best,
> Sue Hedrick
>
> Sent from my iPhone

Dani Rogers

From: Ann Schwab
Sent: Thursday, November 15, 2018 5:43 PM
To: Mark Orme
Subject: Re: Invitation for Site Visit to Cal OES/FEMA/Red Cross Logistics Center & Base Camp

I just met her at Walmart. Good to have her. Andy Miller, another woman from County and a Red Cross rep were also there. They talked to the volunteer leaders and will support them removing extra clothes and providing babysitters for the young couple coordinating efforts (!!!!!). County will find someone to clean portapotties. There will be County case workers out there tomorrow. Plan is to find shelter for all those there, transition services out and be gone Sunday by 1. Finding solutions. Staying in the moment. See you tomorrow morning. Ann

Don't listen to what people say, watch what they do.

On Nov 15, 2018, at 3:13 PM, Mark Orme <mark.orme@Chicoca.gov> wrote:

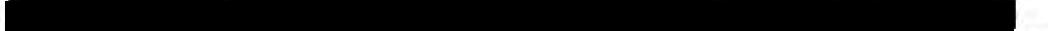
Our PIO Betsy is here!!! And she's getting ramped up!!! WooHooo!

Mark Orme
City Manager
For the Beautiful City of Chico

From: Ann Schwab
Sent: Thursday, November 15, 2018 3:12 PM
To: Mark Orme <mark.orme@Chicoca.gov>
Subject: Re: Invitation for Site Visit to Cal OES/FEMA/Red Cross Logistics Center & Base Camp

If the POI you've requested is not available would you consider Julia Yarborough? Might be a conflict because of her job but she is familiar with the City ops froM CPD.

Don't listen to what people say, watch what they do.



Dani Rogers

From: CM Web
Sent: Friday, November 16, 2018 4:14 PM
To: Pettengill, Jessica
Cc: Betsy Totten
Subject: RE: KXTV ABC10 SACRAMENTO REQUESTING STATEMENT ON FIRE EVACUEES AT CHICO WALMART PROPERTY

Hello Jessica, we just received your email and I'm relaying it to the appropriate folks.

Chris Constantin
Assistant City Manager

Office of the City Manager
City of Chico
411 Main Street
PO Box 3420
Chico, CA 95927

(530) 896-7202 office ~ (530) 895-4656 Fax
www.chicoca.gov

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From: Pettengill, Jessica [REDACTED]
Sent: Friday, November 16, 2018 4:04 PM
To: CM Web <cmweb@Chicoca.gov>
Cc: Bartell, John [REDACTED]; ABC10 Assignment Desk [REDACTED]; Magana, Gonzalo [REDACTED]
Subject: KXTV ABC10 SACRAMENTO REQUESTING STATEMENT ON FIRE EVACUEES AT CHICO WALMART PROPERTY

Hi there,

I'm Jessica an editor with ABC10 in Sacramento. I'm trying to confirm if there in fact is a set deadline that the city and/or county has instated for fire evacuees to leave the Chico Walmart property. We have been told unofficially that there is a deadline for Sunday by 2 p.m. But I did see that the City Manager gave a statement to KHSN News that there is no exact deadline. Does the city have a statement on the matter? Please hit reply all when responding.

Thanks in advance,

Jessica Pettengill
Social Discovery Editor



A **TEGNA** Company | 400 Broadway, Sacramento, CA 95818

[REDACTED] | abc10.com

Dani Rogers

From: Christina DeGeorge
Sent: Friday, November 16, 2018 5:18 PM
To: Betsy Totten
Subject: Phone message regarding Walmart Shelter

Hello Betsy,

Welcome to the City of Chico! I have a feeling I will be in contact with you often! I work in administration at the police department and I am Chief O'Brien assistant. Please contact me anytime if you need anything! My personal cell is [REDACTED].

We received a message from Lorenzo Moretti, a student reporter from San Francisco regarding the Walmart shelter situation. Please contact Lorenzo at [REDACTED]

Thank you,

Christina DeGeorge

Administrative Analyst to the Chief of Police
CITY OF CHICO POLICE DEPARTMENT
1460 Humboldt Road Chico, CA 95928
Desk: (530) 897-4952 | Fax: (530) 895-4929
christina.degeorge@chicoca.gov | www.ci.chico.ca.us



Dani Rogers

From: Chris Constantin
Sent: Friday, November 16, 2018 7:21 PM
To: Betsy Totten
Subject: Walmart Letter
Attachments: LEGAL-#9210208-v1-Chico_CA_Requested_Letter_11_15_18.DOCX

I'm sending this to you again.

Chris Constantin
Assistant City Manager

Office of the City Manager
City of Chico
411 Main Street
PO Box 3420
Chico, CA 95927

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Dani Rogers

From: Mertens, Adriane [REDACTED] >
Sent: Saturday, November 17, 2018 8:25 AM
To: Betsy Totten
Subject: FW: Press release
Attachments: ButteEOC-WalmartShelterPR-111718-Draft (2).pdf

Hi Betsy – see attached for your review. I'll send my marked up suggestions in a few.

Thanks!
Adriane

Currently serving as mutual aid PIO support to Butte County

Adriane Mertens | Communications & Intergovernmental Relations Officer
City Manager's Office | 100 Santa Rosa Ave, Room 10 | Santa Rosa, CA 95404
Tel [REDACTED] | Fax (707) 543-3030 [REDACTED]



Dani Rogers

From: Mertens, Adriane [REDACTED]
Sent: Saturday, November 17, 2018 12:30 PM
To: Betsy Totten
Subject: Updated Press Release attached
Attachments: ButteEOC-WalmartShelterPR-11.17.18.docx

Please review, thanks!

From: EOC PIO <[REDACTED]
Sent: Saturday, November 17, 2018 1:49 PM
Subject: Press Release: Butte County, City of Chico Assisting Evacuees to Relocate from Walmart Parking Lot to American Red Cross Shelter
Attachments: ButteEOC-WalmartShelterPR-11.17.18.pdf

FOR IMMEDIATE RELEASE

November 17, 2018

Butte County EOC Media Line: 530.538-6614

Butte County, City of Chico Assisting Evacuees to Relocate from Walmart Parking Lot to American Red Cross Shelter

Oroville, CA – Butte County and the City of Chico are working collaboratively with state agencies, the American Red Cross, and volunteers to assist with transitioning Camp Fire evacuees currently located at the Walmart parking lot in Chico to the Butte County Fairgrounds in Gridley (199 E. Hazel Street) where services are provided.

Six American Red Cross shelters were established for fire evacuees, but some residents displaced by the Camp Fire originally evacuated to the Walmart parking lot in Chico, and the parking lot then became an unofficial donation distribution site. Community members in Chico expressed concerns about the health and welfare of the people staying in the parking lot.

A shelter is open at the Butte County Fairgrounds in Gridley (199 E. Hazel Street) and supported by the American Red Cross. Teams of Butte County social workers will help people transition to Butte County Fairgrounds. The County will provide transportation to the new location starting today, November 17, 2018. Small animal sheltering will be available to evacuees at the Butte County Fairgrounds beginning Sunday, November 18, 2018.

People staying in the parking lot are not being forced to leave, however, rain is currently in the weather forecast for the area in the next several days, and Butte County and the City of Chico want to ensure that all evacuees displaced by the Camp Fire have a safe, dry, and clean place to stay.

For current evacuation shelters and other Camp Fire resource information, visit the Butte County website at www.buttecounty.net.

###

Dani Rogers

From: CM Web
Sent: Sunday, November 18, 2018 7:44 AM
To: Mark Orme
Cc: Betsy Totten
Subject: FW: Media Inquiry 11/18

Mark, here is an interview request.

Chris Constantin, MPA, CLA, CFE, CLS, CECFE
Assistant City Manager

Office of the City Manager
City of Chico
411 Main Street
PO Box 3420
Chico, CA 95927

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From: Sara Zendehnam [REDACTED] >
Sent: Sunday, November 18, 2018 6:30 AM
To: CM Web <cmweb@Chicoca.gov>
Subject: Media Inquiry 11/18

Hi Mike,

My name is Sara Zendehnam and I'm a reporter with KTVU FOX 2 News in the Bay Area. I'm working on a story about evacuees finding shelter in the Chico Walmart parking lot and I know your office has responded to rumors that the evacuees are being forced to leave that area.

Are you available for an interview today about that? Or can you please provide a statement addressing the situation?

Give me a call or shoot me an email.

Thank you!
Sara Zendehnam
[REDACTED]

Dani Rogers

From: Chris Constantin
Sent: Sunday, November 18, 2018 7:50 AM
To: Mark Orme
Cc: Betsy Totten
Subject: Walmart Volunteer Group

Mark,

The volunteer group is meeting at the Housing Authority (2pm) across from Walmart to brief before they engage folks in the Walmart parking lot. Should we be there?

Chris Constantin, MPA, CLA, CFE, CLS, CECFE
Assistant City Manager

Office of the City Manager
City of Chico
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PO Box 3420
Chico, CA 95927

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Dani Rogers

From: Chris Constantin
Sent: Sunday, November 18, 2018 8:34 AM
To: Mark Orme
Cc: Betsy Totten
Subject: RE: Walmart Volunteer Group

No worries. I will engage with them at 2.

Chris Constantin, MPA, CLA, CFE, CLS, CECFE
Assistant City Manager

Office of the City Manager
City of Chico
411 Main Street
PO Box 3420
Chico, CA 95927

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From: Mark Orme <mark.orme@Chicoca.gov>
Sent: Sunday, November 18, 2018 8:24 AM
To: Chris Constantin <chris.constantin@Chicoca.gov>
Cc: Betsy Totten <betsy.totten@Chicoca.gov>
Subject: RE: Walmart Volunteer Group

Chris,

Thank you. I don't want to have you "in the field", but being a part of the meeting is important so that these groups don't view the City as being disengaged. Again, thank you!

Mark

Mark Orme
City Manager
For the Beautiful City of Chico

From: Chris Constantin
Sent: Sunday, November 18, 2018 8:02 AM
To: Mark Orme <mark.orme@Chicoca.gov>

Cc: Betsy Totten <betsy.totten@Chicoca.gov>

Subject: RE: Walmart Volunteer Group

I can go. I just didn't want to do it if you thought it a bad move given the false info on a deadline.

Chris Constantin, MPA, CLA, CFE, CLS, CECFE
Assistant City Manager

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From: Mark Orme <mark.orme@Chicoca.gov>
Sent: Sunday, November 18, 2018 7:55 AM
To: Chris Constantin <chris.constantin@Chicoca.gov>
Cc: Betsy Totten <betsy.totten@Chicoca.gov>
Subject: RE: Walmart Volunteer Group

That would likely be a wonderful showing and great encouragement. Is there any way that you could go to show City support? Or do you think it's not necessary?

Thanks for your insights and recommendation,
Mark

Mark Orme
City Manager
For the Beautiful City of Chico

From: Chris Constantin
Sent: Sunday, November 18, 2018 7:50 AM
To: Mark Orme <mark.orme@Chicoca.gov>
Cc: Betsy Totten <betsy.totten@Chicoca.gov>
Subject: Walmart Volunteer Group

Mark,

The volunteer group is meeting at the Housing Authority (2pm) across from Walmart to brief before they engage folks in the Walmart parking lot. Should we be there?

Chris Constantin, MPA, CLA, CFE, CLS, CECFE

Assistant City Manager

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Dani Rogers

From: Betsy Totten
Sent: Saturday, November 17, 2018 12:33 PM
To: Mark Orme
Subject: Fwd: Updated Press Release attached
Attachments: ButteEOC-WalmartShelterPR-11.17.18.docx

Get [Outlook for iOS](#)

From: Mertens, Adriane [REDACTED]
Sent: Saturday, November 17, 2018 12:30 PM
To: Betsy Totten
Subject: Updated Press Release attached

Please review, thanks!

From: Brendan Vieg [<mailto:brendan.vieg@Chicoca.gov>]

Sent: Thursday, November 15, 2018 2:10 PM

To: Bill Brouhard

Subject: RE: Camp Walmart Chico - Point Person

Bill:

The County EOC is coordinating an effort to move the folks at the WalMart encampment into "official" shelters. They aren't going to just disburse them.

Thanks

From: Bill Brouhard [REDACTED]

Sent: Thursday, November 15, 2018 10:54 AM

To: Brendan Vieg <brendan.vieg@Chicoca.gov>

Subject: FW: Camp Walmart Chico - Point Person

B – just passing this along in case it's within your wheelhouse.

Bill Brouhard
Guillon-Brouhard Commercial Real Estate
2550 Lakewest Drive, Suite 50
Chico, Ca 95928
[REDACTED]
[REDACTED]

From: Debby Barbero [REDACTED]
Sent: Thursday, November 15, 2018 10:27 AM
To: Ring, Brian
Cc: Bill Brouhard; mark.orme@chicoca.gov
Subject: Re: Camp Walmart Chico - Point Person

We are in desperate need at Walmart. We are winding down and have NO place to send the 171 people camped here. There's a gastrointestinal outbreak at Gridley Fairgrounds, we were going to refer people. Please advise ASAP if any other shelters are opening!!!

This is urgent!

Thank yo
Debby

Sent from my iPhone

On Nov 15, 2018, at 8:42 AM, Ring, Brian [REDACTED] > wrote:

If we need to get assistance out there again today – please let me know...I will be sure to coordinate with our EOC to get representatives out there again to provide shelter information.

Brian Ring
Assistant Chief Administrative Officer
Administration
25 County Center Drive, Oroville, CA 95965
[REDACTED] M: [REDACTED] | F: [530.538.7120](tel:530.538.7120)

From: Bill Brouhard [REDACTED] >
Sent: Wednesday, November 14, 2018 3:51 PM
To: Ring, Brian [REDACTED] >; mark.orme@chicoca.gov
Cc: debbybarbero@gmail.com
Subject: Camp Walmart Chico - Point Person
Importance: High

Brian / Mark

Il was just put in contact with Debby Barbero (cc'd here), from what we can tell the unofficial point person for Camp Wall-Mart Chico, Forest Ave.

Debby estimates 200 dwellers, vast majority displaced, top priority being shelter.

Debby and her volunteers are asking to be put in contact with the folks coordinating relief efforts, so they can disseminate accurate information to the campers.

Might also be handy for you to have another boots on the ground contact.

Debby's cell [REDACTED]

Bill Brouhard
Guillon-Brouhard Commercial Real Estate
2550 Lakewest Drive, Suite 50
Chico, Ca 95928
[REDACTED]
[REDACTED]

From: Ring, Brian [REDACTED]
Sent: Tuesday, November 13, 2018 4:14 PM
To: 'Devin Van Hout'; mark.orme@chicoca.gov
Cc: Bill Brouhard
Subject: RE: FW: OSH Store, Chico California

Sounds like a plan...

Dani Rogers

From: Mark Orme
Sent: Saturday, November 17, 2018 1:58 PM
To: Marie Demers
Cc: Debbie Collins [REDACTED];Chris Constantin
Subject: FW: Walmart Transition Strategy -- Team Meeting 4pm

Here you go.

Mark Orme
City Manager
For the Beautiful City of Chico

From: Butte VOAD <buttecovoado@gmail.com>
Sent: Saturday, November 17, 2018 1:40 PM
To: Andrew Burchett <andrewburchett@ncchico.org>; Bill Hubbard <bhubbard@nvcf.org>; Bill Kurnizki <kurnizki@sbcglobal.net>; Captain Tim Danielson <timothy.danielson@usa.salvationarmy.org>; Charles Craig <charles.craig@fema.dhs.gov>; Danielle Devine <danielle@changeoroville.org>; Gary Adams <gary@wormholewebworks.com>; Jeff Collins <jcollins@cascade-usa.com>; Jessica Morse <jessicadmorse@gmail.com>; Josh Ackler <josh@eastavechurch.org>; Justin King <jking@orovillehopecenter.org>; Kareem Abouzeid <chicocenter@hotmail.com>; Kasey Reynolds <kasey@shuberts.com>; Kevin Johnson <kevin@wormholewebworks.com>; Kristy Hughes <hughesx5@gmail.com>; Leslie Amani <leslie.amani@enloe.org>; Linda Smith <sacramentoresponds@gmail.com>; Lisa Bowers <lisabowers@changeoroville.org>; Lorenzo Torres <ltorres@samaritan.org>; Lt. Aruyu Rodriguez <arwyn.rodrigueza@usa.salvationarmy.org>; Lt. Craig Rodriguez <craig.rodrigueza@usa.salvationarmy.org>; Mark Orme <mark.orme@Chicoca.gov>; Mike Christian <mchristian77@gmail.com>; Nichole Nava <Nava125@yahoo.com>; Patricia Hale Booker <pat.booker@redcross.org>; Paul Smith <pshomerepair@gmail.com>; Peter Reitz <preitz@azodsmartialarts.com>; Randall Stone <randall.stone@Chicoca.gov>; Richard Yale <rbyale@att.net>; Robert Trausch <rtrausch@gmail.com>; Ron Zimmer <ron@eastavechurch.org>; Ryan Mayo <mryan@northstatehulling.com>; Sean McGlynn <smcglynn@srcity.org>; Tara Sullivan-Hanes <tsullivanhanes@ncen.org>; Terry Zeller <tzeller@chicorec.com>; luigibalsamo3@gmail.com; luke.beckman@redcross.org; stazsmcfarland@hotmail.com
Cc: Kate Ory <kory@bidwellpres.org>; Matt Plotkin <mplotkin@bidwellpres.org>
Subject: Walmart Transition Strategy -- Team Meeting 4pm

Team,

We want to ensure we are all on the same page with the walmart transition and ensure we are preventing conflict and confusion on Sunday.

We are meeting at 4pm at the North Valley Community Foundation today, to ensure those going out to talk to people camping are fully informed and have accurate and clear information.

We are trying to pull together two groups:

- 1) Group of people familiar with local homeless population to talk to people in the parking lot tonight and tomorrow morning.
- 2) Team to make care packages to hand out Sunday to be a calming presence.

I have included an overview below of what information is missing and what the strategy is for local orgs to engage.

Let me know if you can make it tonight.

Thank you,

Jessica

Walmart Transition Strategy Butte County VOAD

Goal:

- Ensure a safe and effective transition taking into account the differing populations at the Wal-Mart parking lot (fire evacuees, local homeless, out-of-county homeless)
- Give evacuees clear and reliable information and the tools to transport to the Butte County Fairgrounds or other safe places.
- Assuage the transient population so there is not anger or incident when police arrive.
- Ensure we don't have another tent city pop up at Toys R Us.

Situation (fluid):

- Friday Night report from local organizers: 1,000 people in parking lot with 10% fire evacuees and 90% transient population, many from outside of Butte County.
- Mis-information is spreading, saying that shelters are full or have disease outbreaks.

Solution and Strategy:

- **Information dissemination:**
 - Create flyer with correct information about shelters and services available, rides/gas cards, and housing, camping, animals, etc.
 - Personally convey information to evacuees:
 - Local: Teams of people that work with the Chico homeless population -- faces familiar to transient population tell people about options of where to go. (street pastors, Jesus center, etc.)
 - Organizers: Organizers, volunteers and vendors in the camp hand out fliers and have photos of shelter on their phone/ipad. (need to prove that shelter is open and accepting people.)
 - Authority: Have fire personnel (trusted authority figure) on megaphone announcing information
- **Preventing anger or conflict:**
 - With police and authorities on-site for evacuation, need to calm fears. We are going to make "care packages" to give to everyone at the site along with clear information about where they can go and how, so that they feel calm as they are invited to leave.

Missing Information:

- Which shelters are people going to and when will they be asked to leave?
- What are transportation options?
 - Busses? Lyft Rides? 211 Rides? Gas Card distribution?
- What is local police being told/where are their red lines and how can we support conflict prevention.
- How do we prevent the Toys R Us from becoming Wal-Mart 2.0?
- Will the guy from the Panda Food Truck be willing to stop serving food?
- Where is the out-of-county transient population being encouraged to go? And what transportation are they being given?

Teams we Need:

1. Care Package Team --

- a. Building bags and getting care packages together at Salvation army warehouse 6pm
11/17/2018
 - b. 10 people needed
1. Communication/compassion Team --
 - a. 10 people with experience with

Information We Need:

- Transportation:
 - When will buses come?
 - Who has gas cards/transportation
 - Lyft Rides/211
- What to expect at the shelters:
 - Camping? Pets? Health Standards?
- Where should the chronically homeless go?

Dani Rogers

From: EOC Liaison [REDACTED]
Sent: Saturday, November 17, 2018 2:08 PM
To: Gosselin, Paul;Jessee,[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED] Willmann,
Ann;[REDACTED]
[REDACTED] Lindsey,
Stanley;[REDACTED]
[REDACTED] Michelle
Woods;[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED] David Hawks;Haile,
Chris;[REDACTED] Aaron
Wright;[REDACTED] Laura
Cootsona;[REDACTED] White,
Daryl;[REDACTED] Debbie
Collins
Subject: Press Release on Warm Shelter Option
Attachments: ButteEOC-WalmartShelterPR-11.17.18.pdf

Good Afternoon,

Please see attached press release on an American Red Cross Shelter that will be operating at the Butte County Fairgrounds.

Thanks!

Kelly Van Buren
Butte Co. EOC Liaison

EOC Liaison Desk [REDACTED]

Dani Rogers

From: Marie Demers
Sent: Saturday, November 17, 2018 2:52 PM
To: Laura Cootsona;Joy Amaro
[REDACTED] Emily
Bateman [REDACTED] Don Taylor;Tom Tenorio
[REDACTED];Vince Haynie [REDACTED] Angela McLaughlin |
NCTCS;Susan Rol [REDACTED]
[REDACTED];Mark Orme;Chris Constantin;Debbie Collins;Brendan Vieg
Cc:
Subject: Meeting at 4 pm today (11/17) and Action Tomorrow (11/18)

All—A Voluntary Organizations Active in Disaster (VOAD) group is being formed in Butte County to address our current crisis and those that may come in the future. Of immediate concern is the situation at the Chico Walmart. There is not adequate shelter, nor services to help those in need at that location. If you are able to attend a **4 p.m. meeting today** at NVCF, 240 Main Street, Ste 260, please do so. Discussions will be had regarding outreach scheduled for tomorrow (Sunday, Nov. 18) to the folks at Walmart. If you are unable to attend the meeting, please email Jessica at [REDACTED]

Thank you for all you're doing!

Marie Demers
Housing Manager
City of Chico, Community Development Department-Housing
2nd Floor, 411 Main Street, Chico, CA 95928 | P O Box 3420, Chico, CA 95927
p. (530) 879-6303 | f. (530) 895-4726

Dani Rogers

From: Angela McLaughlin | NCTCS <angela@nctcs.com>
Sent: Saturday, November 17, 2018 3:01 PM
To: Marie Demers
Cc: Laura Cootsona;Joy Amaro
[REDACTED];Emily
Bateman [REDACTED];Don Taylor;Tom Tenorio
[REDACTED];Vince Haynie [REDACTED];Susan
Roi [REDACTED];Mark Orme;Chris Constantin;Debbie
Collins;Brendan Vieg
Subject: Re: Meeting at 4 pm today (11/17) and Action Tomorrow (11/18)

Got it thanks

Angela McLaughlin
Technology Consultant
NCTCS
[REDACTED]

***sent from my smartphone (which is not as smart as I was promised), so please ignore (possibly rampant) typographical errors.

On Nov 17, 2018, at 2:52 PM, Marie Demers <marie.demers@Chicoca.gov> wrote:

All—A Voluntary Organizations Active in Disaster (VOAD) group is being formed in Butte County to address our current crisis and those that may come in the future. Of immediate concern is the situation at the Chico Walmart. There is not adequate shelter, nor services to help those in need at that location. If you are able to attend a **4 p.m. meeting today** at NVCF, 240 Main Street, Ste 260, please do so. Discussions will be had regarding outreach scheduled for tomorrow (Sunday, Nov. 18) to the folks at Walmart. If you are unable to attend the meeting, please email Jessica at [REDACTED]

Thank you for all you're doing!

Marie Demers
Housing Manager
City of Chico, Community Development Department-Housing
2nd Floor, 411 Main Street, Chico, CA 95928 | P O Box 3420, Chico, CA 95927
p. (530) 879-6303 | f. (530) 895-4726

Dani Rogers

From: Mark Orme
Sent: Sunday, November 18, 2018 7:47 AM
To: Mike Sawley;Betsy Totten;Chris Constantin
Subject: RE: Walmart

Mike,

Thank you very much. You're doing an outstanding job – I'm hearing it from County leadership and witnessing it in your continued information sharing.

I would guess that the statistics on the percentage of evacuees vs. transients is likely somewhere in between the County's intel and the City's recent information gathering. If they don't fully believe the City's on the ground assessment, then something is wrong, as a reasonable mind would conclude that it's somewhere in between.

Here are a couple of other points of information:

1. Cal Water Message from CEO Kropelnicki:

Cal OES got PID to sign the mutual aid agreement and sent me the request letter. Our crews are rolling tomorrow am. Also, Cal Water and the UWUA (Utility Workers of America) are doing a joint campaign to raise money for Camp Fire relief. Cal Water is matching and we are working with North Valley Community Foundation. The information is noted below and you should feel free to share it with anyone who may be interested. All funds raised will go to work in the community.

Best to the two of you, I know you and the City is working hard, so please don't hesitate to call us if you need anything.

Marty

ATTACHMENT F

Letter Requesting Assistance

Date 11/17/18

California Water Service

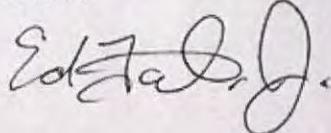
Martin Kropelnicki

In recognition of the personnel, material, equipment, supplies and/or tools being sent to us by California Water Service in response to a request for mutual assistance made by Ed Fortner on 11/17/18, we agree to be bound by the principles noted in the California Utilities Emergency Association Mutual Assistance Agreement (Water and Wastewater).

PID needs emergency assistance from Cal Water for needed locates for PG&E work in Paradise starting tomorrow

Paradise Irrigation District

Ed Fortner



Dear Friends,

As you all know, the Camp Fire in northern California has been devastating and is having a profound effect on Cal Water's Northern California service territory. Many members of our Cal Water family and friends have lost everything and entire communities have been simply wiped out. I just returned from my first visit since the fire started and I can tell you first hand that the damage is horrific and beyond belief. Over 60,000 people have been displaced and the number of homes destroyed is currently at 7600 and expected to double over the next few days as emergency workers are allowed in to assess the damage and to look for the remains of victims.

I have been asked by several people how they can help, so Cal Water and the Utility Workers Union of America, AFL-CIO, have partnered with the North Valley Community Foundation (NVCF) to establish a fund that will support organizations assisting families who lost their home in the fire zone, including organizations positioned to provide direct assistance to the people who need it the most. In addition to Cal Water matching funds, we have worked with NVCF to keep the overhead, or administrative fees to a minimum one percent, or less, and to ensure all funds are used within the disaster zone in support of human needs.

Cal Water will match the contributions made to the Camp Fire Relief Fund before November 26, effectively doubling individual contributions. If you are interested in helping, below is the pertinent information:

The Fund is managed by the North Valley Community Foundation. They are a recognized 501(c)3 by the IRS. Their EIN is [68-0161455](#).

Credit card contribution can be made at:

www.nvcf.org/fund/calwater-uwua.

Checks can be made payable to NVCF/Cal Water & UWUA Camp Fire Relief Fund and mailed to:

North Valley Community Foundation
[240 Main Street, Suite 260](#)
[Chico, CA 95928](#).

Thank you for your consideration as we deal with the most devastating wildfire in California history. If you have any question, please feel free to contact me directly or Justin Skarb, our Director of Community Affairs & Government Relations, at [REDACTED]

Please feel free to share this note with others who may be interested in assisting.

Kind regards and thank you again,

Marty

Marty Kropelnicki
President & CEO
California Water Service
[REDACTED]



Quality. Service. Value.
calwater.com

2. Team Rubicon and Butte County VOAD:

This was sent this morning...candidly, this concept is fantastic, but I'm user of the return on investment, but I need to make you aware.

Good morning and thank you for allowing Team Rubicon to participate in the collaborative VOAD meeting that was held yesterday. I would like to briefly reiterate our skill sets and capabilities so that we may better augment and assist you and the community.

Team Rubicon (TR) has conducted disaster response operations to include wildland firefighting and mitigation operations with Napa, Shasta, Humboldt and Mendocino counties, working within NIMS/ICS protocols.

Our training and nationally recognized certifications come from agreements we have with Cal fire, Bureau of land management, FEMA and many other state and federal entities. **Our capabilities include** Chainsaw Operations, Road Clearing & Heavy Equipment Operations, Muck-outs & Debris Removal and Management, volunteer management and the possibility of mass casualty shelter management. All of our services are provided free of charge.

Team Rubicon has assisted communities in preparing for and recovering from fires, floods, earthquakes, hurricanes and other disasters in places out of the States such as Haiti, Puerto Rico and Pakistan, as well as stateside in Texas and Florida and Oklahoma; we have assisted emergency personnel at the Carr fire and the Rim Fire and currently have personnel on the fireline in both Northern & Southern California assisting with fire suppression operations.

We are certified by the **World Health Organization (WHO)** as a type 1 Emergency Medical Team, and have partnered with the U.S. Navy for humanitarian and medical missions in Guatemala and Honduras. Our diverse ranks are filled with moms and dads and veterans, as well as nurses and surgeons and engineers.

Team Rubicon is a voting member of the national VOAD and we carry a multimillion dollar insurance policy.

You can find a current list of all our operations and passed accomplishments on our website at www.teamrubiconusa.org

Looking forward to answering your questions and addressing your concerns in an effort to better assist the community members we all wish to serve.

In order for Team Rubicon to stay and assist the community, we are trying to speak with the personnel at the EOC to get their buy-in and support; we have our first face to face meeting this morning. Wish us luck.

In service,

Magdy J. Zakhary

State Administrator, NorCal, Southwest Region
[REDACTED]

Team Rubicon | Disasters are our Business. Veterans are our Passion.
CFC #59162

3. Witt O'Briens.

Dani Rogers

From: Angela McLaughlin | NCTCS [REDACTED] >
Sent: Sunday, November 18, 2018 12:01 PM
To: Marie Demers
Cc: Laura Cootsona;Joy Amaro
[REDACTED] [REDACTED] [REDACTED];Emily
Bateman [REDACTED] Don Taylor;Tom Tenorio
[REDACTED] Vince Haynie [REDACTED]
[REDACTED] Mark Orme;Chris Constantin;Debbie
Collins;Brendan Vieg
Subject: Re: Meeting at 4 pm today (11/17) and Action Tomorrow (11/18)

Good morning - don't want to let this go too late. I haven't received any email with shelter details or pictures for Gridley yet. I saw something else online that said that the Yuba City and/or Gridley was full. I also want to make sure that we have information about what is still available, if anything, here in Chico for those that will absolutely not consider going to Gridley.

If any of you have details yet please email me or you can message me at the number below.

Angela McLaughlin
Technology Consultant
NCTCS
[REDACTED]

***sent from my smartphone (which is not as smart as I was promised), so please ignore (possibly rampant) typographical errors.

On Nov 17, 2018, at 2:52 PM, Marie Demers <marie.demers@Chicoca.gov> wrote:

All—A Voluntary Organizations Active in Disaster (VOAD) group is being formed in Butte County to address our current crisis and those that may come in the future. Of immediate concern is the situation at the Chico Walmart. There is not adequate shelter, nor services to help those in need at that location. If you are able to attend a **4 p.m. meeting today at NVCF**, 240 Main Street, Ste 260, please do so. Discussions will be had regarding outreach scheduled for tomorrow (Sunday, Nov. 18) to the folks at Walmart. If you are unable to attend the meeting, please email Jessica at [REDACTED]

Thank you for all you're doing!

Marie Demers
Housing Manager
City of Chico, Community Development Department-Housing
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p. (530) 879-6303 | f. (530) 895-4726

Dani Rogers

From: Chris Constantin
Sent: Sunday, November 18, 2018 12:45 PM
To: Angela McLaughlin | NCTCS;Marie Demers
Cc: Laura Cootsona;Joy Amaro
[REDACTED];Emily
Batemar [REDACTED];Don Taylor;Tom Tenorio
[REDACTED];Vince Haynie [REDACTED];Susan
Ro [REDACTED];Mark Orme;Debbie Collins;Brendan
Vieg
Subject: RE: Meeting at 4 pm today (11/17) and Action Tomorrow (11/18)

Hello all,

I just confirmed with the EOC that the county fairgrounds in Gridley and the Glen county fairgrounds are both open for evacuees. Buses are leaving at 2pm and 7pm today from Walmart to take evacuees to Gridley Fairgrounds. Also, there will be opportunities to bring folks back to Chico to access FEMA, so they are not stuck there. This is something folks were concerned about.

Also, I'm working on finally getting the OSH building open with the County taking lead as a Family Resource Center, so I will be unable to join you at 2pm. Laura Cootsona has my number should you need to get a hold of me.

Chris Constantin, MPA, CIA, CFE, CLS, CECFE
Assistant City Manager

Office of the City Manager
City of Chico
411 Main Street
PO Box 3420
Chico, CA 95927

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From: Angela McLaughlin | NCTCS [REDACTED] >
Sent: Sunday, November 18, 2018 12:01 PM
To: Marie Demers <marie.demers@Chicoca.gov>
Cc: Laura Cootsona [REDACTED]
[REDACTED] Emily Bateman [REDACTED]
[REDACTED] Don Taylor [REDACTED] Tom Tenorio [REDACTED]
[REDACTED];Vince Haynie [REDACTED] Susan Roll
[REDACTED];Mark Orme <mark.orme@Chicoca.gov>; Chris
Constantin <chris.constantin@Chicoca.gov>; Debbie Collins <debbie.collins@Chicoca.gov>; Brendan Vieg
<brendan.vieg@Chicoca.gov>
Subject: Re: Meeting at 4 pm today (11/17) and Action Tomorrow (11/18)

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Angela McLaughlin
Technology Consultant
NCTCS
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***sent from my smartphone (which is not as smart as I was promised), so please ignore (possibly rampant) typographical errors.

On Nov 17, 2018, at 2:52 PM, Marie Demers <marie.demers@Chicoca.gov> wrote:

All—A Voluntary Organizations Active in Disaster (VOAD) group is being formed in Butte County to address our current crisis and those that may come in the future. Of immediate concern is the situation at the Chico Walmart. There is not adequate shelter, nor services to help those in need at that location. If you are able to attend a 4 p.m. meeting today at NVCF, 240 Main Street, Ste 260, please do so. Discussions will be had regarding outreach scheduled for tomorrow (Sunday, Nov. 18) to the folks at Walmart. If you are unable to attend the meeting, please email Jessica at [REDACTED]

Thank you for all you're doing!

Marie Demers
Housing Manager
City of Chico, Community Development Department-Housing
2nd Floor, 411 Main Street, Chico, CA 95928 | P O Box 3420, Chico, CA 95927
p. (530) 879-6303 | f. (530) 895-4726

Dani Rogers

From: McCracken, Shari [REDACTED] <[REDACTED]>
Sent: Monday, November 12, 2018 6:54 PM
To: Mark Orme
Subject: RE: Urgent Request

Thank for your patience! I can't thank you enough.

Shari

Shari McCracken
Chief Administrative Officer
Butte County Administration
25 County Center Drive, Suite 200, Oroville, CA 95965
[REDACTED] [REDACTED]

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From: Mark Orme <mark.orme@Chicoca.gov>
Sent: Monday, November 12, 2018 6:53 PM
To: McCracken, Shari [REDACTED]
Subject: RE: Urgent Request

I just got off the phone with her and she understands. I'm going to give her an opportunity to come up with a game plan. Thank you Shari.

Mark

Mark Orme
City Manager
For the Beautiful City of Chico

From: McCracken, Shari [REDACTED]
Sent: Monday, November 12, 2018 6:46 PM
To: Mark Orme <mark.orme@Chicoca.gov>
Subject: RE: Urgent Request

Mark,

Please let her know what it is the City needs, and what your end goals are. My immediate thought was that you want to order the National Guard to come to town, but maybe I'm too much in disaster mode ☺. We'll do all we can, once we understand your specific needs.

Take care,
Shari

Shari McCracken
Chief Administrative Officer
Butte County Administration
25 County Center Drive, Suite 200, Oroville, CA 95965

[REDACTED] ***Please note this is a new phone number and update your records accordingly***

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From: Mark Orme <mark.orme@Chicoca.gov>
Sent: Monday, November 12, 2018 6:44 PM
To: McCracken, Shari [REDACTED]
Subject: Re: Urgent Request

Thank you - and yes, LGC should be canceled- thanks again!!

Get [Outlook for iOS](#)

From: McCracken, Shari [REDACTED]
Sent: Monday, November 12, 2018 6:41:44 PM
To: Mark Orme
Subject: RE: Urgent Request

Cindi will call you.

Shari McCracken
Chief Administrative Officer
Butte County Administration
25 County Center Drive, Suite 200, Oroville, CA 95965

[REDACTED] ***Please note this is a new phone number and update your records accordingly***

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From: Mark Orme <mark.orme@Chicoca.gov>
Sent: Monday, November 12, 2018 5:09 PM
To: Dunsmoor, Cindi [REDACTED]
Cc: McCracken, Shari [REDACTED]
Subject: Urgent Request
Importance: High

Cindi,

Thank you for your dedicated effort to ensuring the safety and security of Butte County while we are dealing with the most significant disaster this state has ever experienced. With the dramatic nature of the Camp Fire there have been numerous impacts to neighboring communities, including the City of Chico. I wanted to send a formal request for support of an urgent nature due to the overwhelming impact that the City of Chico is experiencing. Our municipality has been dramatically impacted by, in essence, a small city moving into our community. With many individuals taking shelter in designated locations, there are an equally vast number of individuals utilizing parking lots, streets, and other nooks and crannies within the community. This has impacted all of our city services, from our street infrastructure, to

our police resources, fire resources – which are already taxed by the effort we are giving to the incident – and many other aspects of local government services.

As much as we are being compassionate and desirous of helping our neighbors, there should be, in return, an adequate outreach and sufficient facilities available for these impacted people to access. I would request the County help in this urgent matter. As one disaster continues to be fought on the front lines of the fire, a new and disaster is unfolding within Chico's city limits (with donations of goods piling up at makeshift shelters and individuals not being outreached to adequately to find appropriate sheltering for their situation). One simple example of resources being directly allocated to dealing with a makeshift donation/sheltering location is the Walmart parking lot. Chico police designated an ancillary patrol team to deal with the seemingly high calls for service in the area due to the evacuees and donations. As you drive around Chico it can easily be seen that a high number of individuals are attempting to manage this disaster in a way that has dramatically impacted our city and I request your help in mitigating this impact in a way that will help us serve our citizens in conjunction with our newly sheltered population.

After having a number of meetings with OES, I believe they may be able to help in this situation. However, I need to respectfully forward this through the proper channels, hence why I'm e-mailing you, before the situation gets out of hand. I realize you're extremely busy and do appreciate your attention to this matter of importance for the City of Chico.

Please advise if you need anything further with regard to this request,
Mark

Mark Orme
City Manager
For the Beautiful City of Chico

Dani Rogers

From: Randall Stone
Sent: Tuesday, November 13, 2018 12:41 PM
To: Mark Orme
Subject: Fwd: City of Chico response to the Camp Fire

© 2018

Randall Stone, MPA
Financial Planner
Councilmember - City of Chico
Faculty/Lecturer - Finance & Real Estate - CSU, Chico
Assessment Appeals Board - County of Butte
Board of Directors - League of California Cities
Housing, Community & Economic Development Committee
Governance, Transparency & Labor Relations Development Committee
Latino Caucus
Chair - Greater Chico Homeless Task Force
976 Mangrove Avenue
Chico, CA 95926-3950
(530) 267-6150 office
(530) 924-4298 mobile
(530) 924-4030 home
Randall.Stone@ChicoCA.gov
www.ChicoCA.gov

Register to Vote: <http://registertovote.ca.gov>

Begin forwarded message:

From: Tomas Gastelum [REDACTED] >
Date: November 13, 2018 at 10:28:18 AM PST
To: sean.morgan@chicoca.gov, reanette.fillmer@chicoca.gov, andrew.coolidge@chicoca.gov, ann.schwab@chicoca.gov, mark.sorensen@chicoca.gov, randall.stone@chicoca.gov
Subject: City of Chico response to the Camp Fire

Dear. Mayor Morgan and esteemed members of the council,

My name is Tomás Gastelum; I am currently enrolled in Chico State and Butte College after retiring last year from a managing position for the aquatics division for the City of Menlo Park.

I understand this is a very stressful situation for Butte County and the City of Chico assisting the survivors of the Camp Fire; Chico is an amazing city with its rapid and generous response. I know there can be a lot of political decisiveness, but this tragedy has brought the county together as one. I feel that everyone within the government in the North State must be exhausted because of the very stressful and ever changing situation related to the Camp Fire. I would like to personally thank everyone for their dedication to the people of Chico and Butte County.

With that being said, I too have been on the front lines donating and trying to assist where possible. I wanted to give you a head's up that I am hearing a lot of frustration, stress and anger from the survivors and volunteers. As you know many of our local churches and the Elks club has stepped up to be donation sites and to shelter evacuees, but there are many who are still without shelter or supplies in these cold days and nights. There is a lot of frustration from donors not knowing what items or where to donate the items. There is a lot of frustration from the survivors not knowing where to look for donations.

I am a solution based person. I do not like to just bring problems, I try to suggest solutions too. After some thought, I have come up with some ideas that the City of Chico might find beneficial to relieve some of the pressure from our local agencies and non-profits and better assist the survivors of the Camp Fire.

1.) The empty Sears store at the Chico mall can be intake center for all new hygiene products and gently used clothing. Many of the churches, the Elks Club and the citizens organizing in the Walmart parking lot have piles among piles of stuff and need space and storage to store and distribute the items in an efficient manor. Having one central location, a city wide call to action can be put out to assist with the sorting, donation drop-off and distribution in one central location. The Sears side of the mall is pretty empty so there is a lot of parking and the mall is part of the B-Line bus route. Inside Sears and empty mall stores, you could host Insurance agencies, FEMA and local non-profits. One central location for assistance, efficiency!

There are many people who help but cannot, for example several days ago I wanted to volunteer through North Valley Animal Disaster Group and was denied as I did not go through their certification process. I was then told that I could possibly volunteer working with their small animal division, but I had to sign up, wait a long period of time and then be approved through Caring Choices of Chico. Many people want to assist but are being turned away, so that is part of the reason why I am hearing a lot of frustration and anger on the streets. I feel that if the City of Chico has a one donation in-take and distribution center, that will make it a lot easier to the survivors of the Camp Fire and for the citizens of Chico who want to volunteer. The city would be asking for volunteers rather than private organizations having to follow their volunteer certification requirement and rules.

2.) While the churches offer shelter, they are not equipped for showers. There are a lot of evacuees who are in need of a shower. All schools within Butte County have been cancelled through November 25. I thinking that it would be great if the two local high schools and Acker Gym could host "Shower Hour" from 5am to 7am and then 6pm to 8pm for the evacuees. By having them at these times, this would not interfere when students return to school. Local non-profits/volunteers could donate such items as shampoo, soap and have a team to wash and provide towels.

Living on the San Francisco Peninsula and Menlo Park specifically, I have a lot of experience with fundraising, I have no shame contacting organizations (Dove, Old Spice, Proctor & Gamble, Crest, AXE, Johnson's & Johnson's and Colgate to name a few) to ask for donations and sponsorship to assist the survivors.

3.) Lastly, I think a central landing page on the city website or a separate website from the city with a name like chicocares or chicobasecamp or chicocampfire would be beneficial for survivors and volunteers. Right now there are a lot of non-profits and churches working their hearts out and doing good work, but they are doing separate work. I think it would be great if all different agencies, non-profits and churches could work together as one united team, I feel and know that it would make it easier and more efficient for the survivors.

I am off for the next two weeks from school. I will be out there volunteering where I can.

The City of Chico has really stepped up with opening their homes, opening their wallets and opening up their city. You are representatives of one hell of a town! I know that my suggestions may not be

implemented, as there is probably a long term plan already in the works and I also know that there is a lot of red tape dealing with public, private, local, state and federal agencies, but I felt that I needed to at least have my voice heard and speak to what I am hearing from the people on the street.

Thank you all for your public service and for taking the time to read this email.

Best regards,
Tomás Gastelum

Dani Rogers

From: Bill Brouhard <[REDACTED]>
Sent: Wednesday, November 14, 2018 3:51 PM
To: Ring, Brian;Mark Orme
Cc: [REDACTED]
Subject: Camp Walmart Chico - Point Person

Brian / Mark

Il was just put in contact with Debby Barbero (cc'd here), from what we can tell the unofficial point person for Camp Wall-Mart Chico, Forest Ave.

Debby estimates 200 dwellers, vast majority displaced, top priority being shelter.

Debby and her volunteers are asking to be put in contact with the folks coordinating relief efforts, so they can disseminate accurate information to the campers.

Might also be handy for you to have another boots on the ground contact.

Debby's cell [REDACTED]

Bill Brouhard
Guillon-Brouhard Commercial Real Estate
2550 Lakewest Drive, Suite 50
Chico, Ca 95928
[REDACTED]
[REDACTED]

From: Ring, Briar [REDACTED]
Sent: Tuesday, November 13, 2018 4:14 PM
To: 'Devin Van Hout'; mark.orme@chicoca.gov
Cc: Bill Brouhard
Subject: RE: FW: OSH Store, Chico California

Sounds like a plan...

Dani Rogers

From: McCracken, Shari [REDACTED]
Sent: Thursday, November 15, 2018 11:50 AM
To: Ring, Brian;Mark Orme;EOC Director
Subject: RE: Camp Walmart Chico - Point Person

All,

I have asked Paul Hahn and Shelby Boston to be point on this as of today, since Brian is buried in other things. All communications should go directly to and through Paul and Shelby at this point.

Thank you!
Shari

Shari McCracken
Chief Administrative Officer
Butte County Administration
25 County Center Drive, Suite 200, Oroville, CA 95965
[REDACTED] [REDACTED]

Please note this is a new phone number and update your records accordingly

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From: Ring, Brian
Sent: Thursday, November 15, 2018 10:45 AM
To: Mark Orme <mark.orme@chicoca.gov>; McCracken, Shari [REDACTED]
Subject: FW: Camp Walmart Chico - Point Person

Mark/Shari –

I'm hearing that Walmart may be evicting these folks. Not certain...just heard that from Gallagher's Office.

Do we want to make another coordinate effort to get staff out there today to help with shelter options?

Brian Ring
Assistant Chief Administrative Officer
Administration
25 County Center Drive, Oroville, CA 95965
[REDACTED] | F: [530.538.7120](tel:530.538.7120)

From: Debby Barbero [REDACTED]
Sent: Thursday, November 15, 2018 10:27 AM
To: Ring, Brian [REDACTED]
Cc: Bill Brouhard [REDACTED]; mark.orme@chicoca.gov
Subject: Re: Camp Walmart Chico - Point Person

We are in desperate need at Walmart. We are winding down and have NO place to send the 171 people camped here. There's a gastrointestinal outbreak at Gridley Fairgrounds, we were going to refer people. Please advise ASAP if any other shelters are opening!!!
This is urgent!

Thank yo
Debby

Sent from my iPhone

On Nov 15, 2018, at 8:42 AM, Ring, Brian [REDACTED] > wrote:

If we need to get assistance out there again today – please let me know...I will be sure to coordinate with our EOC to get representatives out there again to provide shelter information.

Brian Ring
Assistant Chief Administrative Officer
Administration
[25 County Center Drive, Oroville, CA 95965](#)
[REDACTED] | F: 530.538.7120

From: Bill Brouhard [REDACTED]
Sent: Wednesday, November 14, 2018 3:51 PM
To: Ring, Brian [REDACTED] mark.orme@chicoca.gov
Cc: [REDACTED]
Subject: Camp Walmart Chico - Point Person
Importance: High

Brian / Mark

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Bill Brouhard
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[REDACTED]
[REDACTED]

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Sounds like a plan...

Dani Rogers

From: McCracken, Shari [REDACTED] >
Sent: Thursday, November 15, 2018 2:59 PM
To: Mark Orme;Ring, Brian;EOC Director
Subject: RE: Camp Walmart Chico - Point Person

Thank you all!

Shari McCracken
Chief Administrative Officer
Butte County Administration
25 County Center Drive, Suite 200, Oroville, CA 95965

[REDACTED] [REDACTED]
Please note this is a new phone number and update your records accordingly

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From: Mark Orme <mark.orme@Chicoca.gov>
Sent: Thursday, November 15, 2018 12:10 PM
To: McCracken, Shari [REDACTED] Ring, Brian [REDACTED] EOC Director
[REDACTED]
Subject: Re: Camp Walmart Chico - Point Person

Yes, Paul called a bit ago - it looks like you are pursuing a good path, which we can support.

Get [Outlook for iOS](#)

From: McCracken, Shari [REDACTED] >
Sent: Thursday, November 15, 2018 11:50 AM
To: Ring, Brian; Mark Orme; EOC Director
Subject: RE: Camp Walmart Chico - Point Person

All,

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Shari

Shari McCracken
Chief Administrative Officer
Butte County Administration
25 County Center Drive, Suite 200, Oroville, CA 95965

[REDACTED] [REDACTED]
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From: Ring, Brian
Sent: Thursday, November 15, 2018 10:45 AM
To: Mark Orme <mark.orme@Chicoca.gov>; McCracken, Shari [REDACTED]
Subject: FW: Camp Walmart Chico - Point Person

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25 County Center Drive, Oroville, CA 95965
[REDACTED] | F: 530.538.7120

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Cc: Bill Brouhard <mark.orme@chicoca.gov>
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Subject: RE: FW: OSH Store, Chico California

Sounds like a plan...

Dani Rogers

From: Butte VOAD [REDACTED]
Sent: Saturday, November 17, 2018 1:40 PM
To: Andrew Burchett; Bill Hubbard; Bill Kurnizki; Captain Tim Danielson; Charles Craig; Danielle Devine; Gary Adams; Jeff Collins; Jessica Morse; Josh Ackler; Justin King; Kareem Abouzeid; Kasey Reynolds; Kevin Johnson; Kristy Hughes; Leslie Amani; Linda Smith; Lisa Bowers; Lorenzo Torres; Lt. Aruyu Rodriguesa; Lt. Craig Rodriguez; Mark Orme; Mike Christian; Nichole Nava; Patricia Hale Booker; Paul Smith; Peter Reitz; Randall Stone; Richard Yale; Robert Trausch; Ron Zimmer; Ryan Mayo; Sean McGlynn; Tara Sullican-Hanes; Terry Zeller; luigibalsamo3
[REDACTED]
Cc: Kate Ory; Matt Plotkin
Subject: Walmart Transition Strategy -- Team Meeting 4pm

Team,

We want to ensure we are all on the same page with the walmart transition and ensure we are preventing conflict and confusion on Sunday.

We are meeting at 4pm at the North Valley Community Foundation today, to ensure those going out to talk to people camping are fully informed and have accurate and clear information.

We are trying to pull together two groups:

- 1) Group of people familiar with local homeless population to talk to people in the parking lot tonight and tomorrow morning.
- 2) Team to make care packages to hand out Sunday to be a calming presence.

I have included an overview below of what information is missing and what the strategy is for local orgs to engage.

Let me know if you can make it tonight.

Thank you,

Jessica

**Walmart Transition Strategy
Butte County VOAD**

Goal:

- Ensure a safe and effective transition taking into account the differing populations at the Wal-Mart parking lot (fire evacuees, local homeless, out-of-county homeless)
- Give evacuees clear and reliable information and the tools to transport to the Butte County Fairgrounds or other safe places.
- Assuage the transient population so there is not anger or incident when police arrive.
- Ensure we don't have another tent city pop up at Toys R Us.

Situation (fluid):

- Friday Night report from local organizers: 1,000 people in parking lot with 10% fire evacuees and 90% transient population, many from outside of Butte County.
- Mis-information is spreading, saying that shelters are full or have disease outbreaks.

Solution and Strategy:

- **Information dissemination:**
 - Create flyer with correct information about shelters and services available, rides/gas cards, and housing, camping, animals, etc.
 - Personally convey information to evacuees:
 - Local: Teams of people that work with the Chico homeless population -- faces familiar to transient population tell people about options of where to go. (street pastors, Jesus center, etc.)
 - Organizers: Organizers, volunteers and vendors in the camp hand out fliers and have photos of shelter on their phone/ipad. (need to prove that shelter is open and accepting people.)
 - Authority: Have fire personnel (trusted authority figure) on megaphone announcing information
- **Preventing anger or conflict:**
 - With police and authorities on-site for evacuation, need to calm fears. We are going to make "care packages" to give to everyone at the site along with clear information about where they can go and how, so that they feel calm as they are invited to leave.

Missing Information:

- Which shelters are people going to and when will they be asked to leave?
- What are transportation options?
 - Busses? Lyft Rides? 211 Rides? Gas Card distribution?
- What is local police being told/where are their red lines and how can we support conflict prevention.
- How do we prevent the Toys R Us from becoming Wal-Mart 2.0?
- Will the guy from the Panda Food Truck be willing to stop serving food?
- Where is the out-of-county transient population being encouraged to go? And what transportation are they being given?

Teams we Need:

1. Care Package Team --
 - a. Building bags and getting care packages together at Salvation army warehouse 6pm
11/17/2018
 - b. 10 people needed
2. Communication/compassion Team --
 - . 10 people with experience with

Information We Need:

- Transportation:
 - When will buses come?
 - Who has gas cards/transportation
 - Lyft Rides/211
- What to expect at the shelters:
 - Camping? Pets? Health Standards?
- Where should the chronically homeless go?

Dani Rogers

From: McCracken, Shari [REDACTED]
Sent: Saturday, November 17, 2018 3:26 PM
To: Bennett, Robin;Connelly, Bill;Cook, Holly;Gullickson, Caroll;Maureen Kirk;Lambert, Steve;McCracken, Shari;Sweeney, Kathleen;Teeter, Doug;Larry Wahl
Cc: Ring, Brian;EOC Director;Mark Orme
Subject: Walmart

Board Members,

I wanted to provide you a quick update on the Walmart issue in Chico. Buses were sent at 3:00 today to pick up Fire evacuees and transport them to the Butte County Fairgrounds in Gridley. No evacuees chose to utilize the transportation service.

Staff have been on-site most of the day providing gas cards and connection to services, and will continue to be on-site until no longer needed. Some evacuees moved on to other sheltering options, though I cannot quantify the number. Mark Orme is in contact with homeless services and advocates to assist the folks camped out at Walmart that are not evacuees from the fires, and may be from out of the area.

I will provide more information as it becomes available. This will be an on-going issue that the City and County will continue to address together, as a unified team.

Shari

Dani Rogers

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Sent: Saturday, November 17, 2018 2:25 PM
To: Butte VOAD;Andrew Burchett;Bill Hubbard;Bill Kurnizki;Captain Tim Danielson;Charles Craig;Danielle Devine;Gary Adams;Jeff Collins;Jessica Morse;Josh Ackler;Justin King;Kareem Abouzeid;Kasey Reynolds;Kevin Johnson;Kristy Hughes;Leslie Amani;Linda Smith;Lisa Bowers;Lorenzo Torres;Lt. Aruyu Rodriguesa;Lt. Craig Rodriguez;Mike Christian;Nichole Nava;Patricia Hale Booker;Paul Smith;Peter Reitz;Randall Stone;Richard Yale;Robert Trausch;Ron Zimmer;Ryan Mayo;Sean McGlynn;Tara Sullican-Hanes;Terry [REDACTED]
Cc: [REDACTED]
Subject: Kate Ory;Matt Plotkin
RE: Walmart Transition Strategy -- Team Meeting 4pm

Jessica,

Thank you for your amazing efforts. As you know, Assistant City Manager Chris Constantin will be able to attend your meeting this evening. I am proud of how this community continues to step up to meet these challenges and I sincerely appreciate your leadership.

Mark

Mark Orme
City Manager
For the Beautiful City of Chico

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- Will the guy from the Panda Food Truck be willing to stop serving food?
- Where is the out-of-county transient population being encouraged to go? And what transportation are they being given?

Teams we Need:

1. Care Package Team --
 - a. Building bags and getting care packages together at Salvation army warehouse 6pm 11/17/2018
 - b. 10 people needed
1. Communication/compassion Team --
 - a. 10 people with experience with

Information We Need:

- Transportation:
 - When will buses come?
 - Who has gas cards/transportation
 - Lyft Rides/211
- What to expect at the shelters:
 - Camping? Pets? Health Standards?
- Where should the chronically homeless go?

Dani Rogers

From: Mark Orme
Sent: Wednesday, November 14, 2018 10:40 AM
To: McCracken, Shari;Ring, Brian
Subject: PD Partner in Walmart Situation

Here is the point of contact for PD on this effort:

Sgt. Todd Lefkowitz
[REDACTED]

Thank you,
Mark

Mark Orme
City Manager
For the Beautiful City of Chico

Dani Rogers

From: sean.morgan@Chicoga.gov
Sent: Thursday, November 15, 2018 3:07 PM
To: Marissa Craft
Subject: Re: Camp Fire - humanitarian crisis

Literally everything is being discussed.

Sent from Sean's phone
(please excuse typos)

On Nov 15, 2018, at 2:33 PM, Marissa Craft [REDACTED] wrote:

Mayor Morgan,

I am extremely concerned about the heath and wellbeing of displaced survivors currently living in tents in the Walmart parking lot. The air quality index reached "hazardous" levels today and the temperature will be in the 30s tonight. Is there something you or the community can do to relocate them indoors immediately? Can we request the use of high school gyms, or ask local businesses to open their doors - Chico Sports Club, In Motion, the WREC, Card Center, Cal Skate, Rare Air Trampoline Park, etc.?

Thank you so much for your help and consideration.

Best,
Marissa

--
Marissa Craft [REDACTED]
[REDACTED]